

Coronavirus Disease 2019

# COVID-19

What you need to know to keep your family safe and healthy.

## DO YOU USE THE NELLIS REFILL PHARMACY?

Effective 10 April, there is a decrease in service at the Nellis refill pharmacy due to COVID-19. Most patients will need to temporarily switch their prescriptions to home delivery or retail.

## YOUR PHARMACY OPTIONS

The best option during this time is to switch your prescriptions to home delivery.

You can get up to a 90-day supply of most medications. Copayments apply.

If you have a medication supply of 14 days or less, you may want to switch to a retail network pharmacy.

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## WHAT CAN YOU DO?

- Effective 10 April, the Refill Pharmacy on the Nellis main base will only be open to active duty, active duty families and mission essential personnel. The hospital pharmacy will not provide refills.
- To transfer your refill prescription to Home Delivery, call ExpressScripts at 877-363-1303 or visit [www.militaryrx.express-scripts.com/home-delivery](http://www.militaryrx.express-scripts.com/home-delivery)
- To transfer your refill prescription to a retail pharmacy, ask your retail network pharmacy to call the Nellis Refill Pharmacy at 702-653- 2273, option 4 then option 2 to request the transfer, or ask your provider for a new prescription
- To find a retail network pharmacy, search: [www.militaryrx.express-scripts.com/find-pharmacy](http://www.militaryrx.express-scripts.com/find-pharmacy)
- If you don't have any refills remaining, call your provider to send a new prescription to either the ExpressScripts TRICARE Pharmacy Home Delivery or your retail network pharmacy

Determine your medication coverage and copayments here: [www.express-scripts.com/tform](http://www.express-scripts.com/tform)

